



February 2, 2022

Scott Schara

Dear Scott Schara:

Complaint #: WI00042744

Firstly, please accept my sincerest condolences on the loss of your loved one. This must be a very difficult time for you and your family. I can only hope that you and your family are receiving the support from family and friends that you need at this time.

Secondly, this letter is in response to your complaints regarding Ascension NE Wisconsin- St. Elizabeth Campus. An onsite investigation was conducted on January 20, 2022. The survey included interviews, observations, medical record review, review of the grievances and review of the facility policies and procedures.

The investigation was limited to determining whether Ascension NE Wisconsin- St. Elizabeth Campus meets the Federal requirements for participation in the Medicare program, specifically for the Conditions of Participation of Nursing Services and Patient Rights.

The DQA's investigation revealed that Ascension NE Wisconsin- St. Elizabeth Campus does meet the Federal requirements. We are not implying that your complaint is not important, or that the incidents you describe did not occur, but at the time of the DQA's survey on January 20, 2022 the provider met the Conditions of Patient Rights and Nursing Services.

Thank you for bringing your concerns to our attention.

Sincerely,

A handwritten signature in black ink that reads "Tamra Swistowicz". The signature is written in a cursive style.

Tamra Swistowicz
Principal Program Representative
Acute & Continuing Care Branch
CMS-Chicago, Survey & Operations Group

cc: Wisconsin Department of Health, Division of Quality Assurance

Unbelievable. The hospital passes a one-time site visit by the Centers for Medicare and Medicaid Services (CMS). CMS whistle blowers are the ones who exposed the COVID bonus payments to hospitals!